

You can be a craftsman too.

Fund managers, now you can get more control over your health plan.

You've got a whole team behind you.

Cigna HealthcareSM has a dedicated Taft-Hartley and Federal Business Segment that includes:

- Fully dedicated units with:
 - Account management
 - Implementation and client services
 - Care management
 - Underwriting
- A commitment to providing services to funds, administrators, plan professionals and members

440+

Taft-Hartley Funds¹

4.8M

Members nationwide¹

13 years

Account team tenure²

What we offer

Our Shared Administration Repricing (SAR) product enables trustees to oversee their health care spend while still accessing our well-recognized cost-control capabilities:

- Greater plan control and transparency
- Client-approved solution
- A focus on health outcomes and lower trend
- Flexibility and willingness to partner with third-party administrators (TPAs) and vendors

Fund office experience

We're focused on making things easy for our clients through quality account management and support:

- Designated Client Manager, Client Engagement Manager and Client Service Executive
- Designated Implementation Lead
- Payer Relationship Manager
- Underwriting and data exchange integrity support

Behavioral health network

- Nationwide provider choices
- **285K+** contracted health care providers and facilities nationwide³
- **228K+** virtual providers, the largest virtual network in the country⁴

Member experience

- Access to the Cigna Healthcare 24/7 Health Information Line
- Support from a client engagement manager
- Information and resources through our digital health engagement solution

~95% of highly engaged customers complete their intended task on myCigna®, eliminating the need to call.⁵

Care management

Cigna Healthcare is **ranked #1** for care/condition management:⁶

- Inpatient precertification
- Medical case manager
- Specialty medical case management for:
 - Neonatal intensive care unit (NICU)
 - High-risk maternity
 - Oncology
 - Transplants
- Behavioral care
 - Outpatient and inpatient case management

- 1. Cigna and Express Scripts by Evernorth combined book of business as of April 2023. Subject to change.
- 2. Cigna Healthcare human resources (HR) report as of August 2024. Subject to change.
- 3. Internal unique provider data as of November 2022. Subject to change.
- 4. Internal unique provider data as of January 2024. Subject to change. The program and services are provided by an independent company/entity and not by Cigna Healthcare. Program and services are subject to all applicable program terms and conditions. Program availability is subject to change.
- 5. Analysis of all Cigna Healthcare customers with 10+ digital sessions in the past 12 months as of January 1, 2023.
- 6. Credit Suisse. 2022 Employer Health Benefits Survey results. September 28, 2022.

Product availability may vary by location and plan type and is subject to change. All group health insurance policies and health benefit plans contain exclusions and limitations. For costs and details of coverage, contact a Cigna Healthcare representative.

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